

# Manager Guide



## Candidate Enrollment:






Your personalized XCEL enrollment flyer can be forwarded to your candidates who need to register for an insurance or securities pre-licensing course. The flyer contains your personal discount code & instructions on how to register for their course. Candidates who use your code to enroll will receive a discounted price, and will also be directly placed in your pipeline.

*The best way is to have the candidate self-enroll using the instructions found on your flyer. Entering personal information accurately while enrolling in the course will prevent the potential delays in the candidate's overall licensing process.*

## Your Management Portal:

<https://xcelsolutions.myabsorb.com/Admin/Login>

### To see your active pipeline enrollments:

- 1 Log in to your XCEL manager portal with the username & password that were emailed to you. Then, click users on the left. A list of everyone who has enrolled using your discount code will be displayed. You can choose your filters such as **Date Added**, **Last Logged In**, **Phone #**, **City**, **State**, and more.
- 2 Your **filter key** is to the top left of your pipeline list: 
- 3 Place your filters in the order of your liking by **dragging & dropping each section header** to the horizontal order of which you'd like to see your pipeline information.
- 4 You can also **sort your filters** by most recently enrolled, or by first or last name by clicking on the **triangle on the name of the section header**. This will group your data in ascending or descending order, by common groups, etc.
- 5 Once you've chosen your filters, save the layout and name it:  
- 6 Once saved, you can now export this data to an excel spreadsheet to share with your administrators: 
- 7 You can also schedule your saved report layouts to be emailed to you at any given time (daily, weekly, monthly, quarterly, etc): 

### To view the specific details of your pipeline's study progress:

Click **users**, click the student's name, and then select transcript on the right. Click the student's course, and you will see exactly which chapter the student is currently working in. Click the **dropdown arrow** on the right to see how many times a chapter exam was attempted, the score for each attempt, the amount of time the student is spending in the study material, etc.

*Keep in mind that you will receive a daily progress report displaying your pipeline's study progress. This is sufficient in providing the overall study progress*

## XCEL Points of Contact:

Managers: [clientservices@xcelsolutions.com](mailto:clientservices@xcelsolutions.com) Students: [support@xcelsolutions.com](mailto:support@xcelsolutions.com)