Operations Snapphot

Who to reach out to when you need assistance!

# Contracting@equisfinancial.com



- Requesting contracting for Advanced Market carriers (sent by Regional Manager)
- Updating / renewing / adding licenses, banking information, AML and E&O
- Assistance with filling out contract requests / questions on carrier contracting status

# NewBusiness@equisfinancial.com



- Change policy information (carrier name, product, amount etc.)
- Questions regarding emails sent from carriers on a policy
- Request exceptions for unreported business
- Request a policy be marked / updated to paid

## AgentAdmin@equisfinancial.com

- All compensation and hierarchy change requests within Equis
- Issues with compensation or hierarchy changes with the carriers



# Leads@equisfinancial.com

- OPT! or Lead Center issues
- Questions regarding Standing Lead Orders

# BizDev@equisfinancial.com

- Unlock / reactivate an agent
- Confirm if an agent is free to change hierarchies

- Events@equisfinancial.com
  - ALL things events
  - Tickets, hotels, dates, etc.

# EquisRetirementSolutions@equisfinancial.com

- All things Debt Elimination and retirement-based
- Retirement Solutions Events



## **Agent Chat**

 Here to assist you with all your needs Monday - Friday 8:30 AM - 8 PM ET

