AGENT BASICS



STORE DIGITAL COPIES OF APPS

Keep copies of apps digitally. Utilize a secondary form of storage for safekeeping. Refrain from using and keeping paper copies of apps. If you need help learning how to store apps digitally, please reach out to our Equis team.

KEEP AN UPDATED CALENDAR

Add important dates to your calendar - license renewals, E&O Expirations, AML training, continuing education, etc. Keep your calendar updated so you never miss important events and deadlines.

BE A PROFESSIONAL LIGHT

Care properly for your client's needs. Your mindset is either your biggest asset or your biggest obstacle. Remember your WHY.

STRIVE TO SHARPEN YOUR SKILLS

Read appropriate and relevant literature, listen to podcast training, and attend training meetings when available. If you aren't growing, you're dying. Having uphill dreams and downhill habits gets you nowhere.

MONITOR PENDING

Use non-productive time to monitor pending. The biggest mistakes we see are 7-10 days after submission, when the likelihood of that app going to paid status is dwindling. It is your responsibility to follow up and ensure the carrier has everything they need!